



Corum Clear Dispense

software release notes (version 9.0)

This document describes the changes in the Corum Clear Dispense 9.0 including Active Script List, changes to the ePrescribing workflow and other enhancements and improvements. Please read this document carefully and keep it in a safe place as you may wish to refer to it later.

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Active Script List

Corum Clear Dispense 9.0 adds support for Active Script List. An **Active Script List (ASL)** allows a patient to manage their active electronic prescriptions without a token, paper, or electronic prescription. A clinician who is permitted to dispense medicines under state regulations can prescribe and upload prescriptions to a patient's **ASL**.

With ASL, when a patient visits a doctor, the patient's prescription is uploaded to a prescription delivery service (PDS), instead of issuing a script or token to the patient. The patient then identifies themselves at the pharmacy and is dispensed the medication.

Dependencies

ASL communicates through multiple governmental services, that maintain privacy and accountability during the dispensing process. Your pharmacy must have access to the following services to access and dispense ASL Scripts.

- **eRx** – ASL communicates through the eRx PDS, so your system must have a valid eRx certificate and be enabled for eScript Integration. If this has not yet been activated for your pharmacy, please contact eRX to begin the activation process.
- **IHI** – A patient must have a validated, with an Active/Verified status, Individual Health Identifier (IHI) to be able to register and actively use ASL and other eHealth related services.

A patient's ASL profile contains a list of their valid and available electronic prescriptions, including repeats, which live in eRX's secure online repository. A major benefit of having an ASL means patients cannot lose their tokens because they are stored securely online in the PDS's online repository, where the pharmacies can access them at any time with the patient's permission.

- **HPI-I** – Pharmacists are required to login to Corum Clear Dispense to be able to dispense ASL scripts. Pharmacists are also required to add their HPI-I to their Staff details in CCD to be able to access ASL.

If the pharmacist knows their AHPRA User ID, which is used to log into the AHPRA website, simply add 800361 as a prefix to the ID. That is their HPI-I (not to be confused with the AHPRA PHA registration number).

- **NASH Certificate & HPI-O** – To activate ASL, your pharmacy will require an active NASH SHA-2 certificate. The pharmacy will need to download a NASH SHA-2 certificate for their organisation(s) from HPOS on [PRODA](#). Once loaded correctly, this will populate the **HPI-O** field under **Pharmacy Settings**.

The NASH certificate is required to activate the Health Identifier service and ASL services. Once generated, the certificate and its password should be stored securely and ready for activation.

Make sure to then record the correct **ABN** number under Pharmacy Settings. That is an important part of the HPI-O validation to continue.

NOTE

To maintain Patient privacy, pharmacists are required to login to Corum Clear Dispense to dispense ASL scripts. Password authentication is enabled using **Pharmacy Settings**.

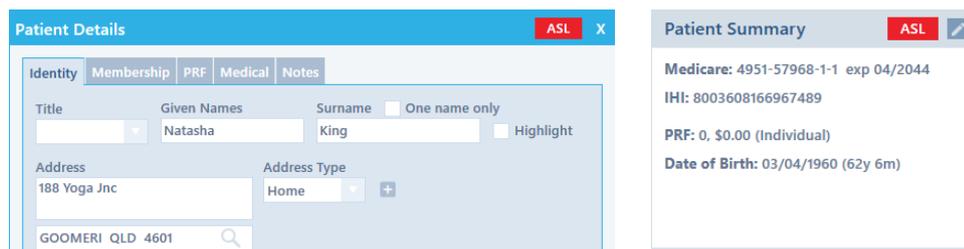
To access the ASL service Pharmacies are required to have a valid ABN number and HPI-O number. To obtain an HPI-O number your pharmacy must be registered with [Provider Digital Access \(PRODA\)](#).

Active Script List Indicators and Buttons

The ASL indicator is shown in several locations within Corum Clear Dispense. They are the **Patient Details** panel, **Patient Summary** panel of the Reference space, and the **Queue Scripts** screen.

The purpose of the ASL indicator is to,

- Inform you of the patient's ASL status.
- Take an action relevant to the patient's displayed ASL status.



The ASL indicator changes colour according to the patient's ASL status. Corum Clear Dispense uses the traffic light colour scheme to indicate the following:

Indicator Colour	Example	Description
Red		The patient is not registered with the active script list service.
Amber		The patient is registered with active script list, but the pharmacy does not have permission to view it. It also indicates pending ASL access when you have requested access to the patient's scripts and have not received a reply.
Green		The patient is registered with Active Script List, and you have permission to view it

Upload to ASL

When you are dispensing to a patient with an Active Script List, you can choose to upload the dispensed script details to ASL. Corum Clear Dispense gives you the option of automatically uploading details or uploading script details individually.

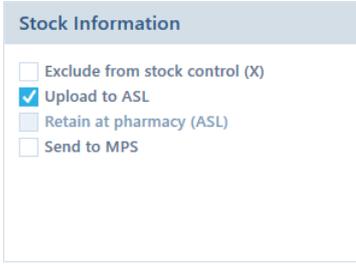
To enable automatic uploading to ASL:

- From the **Script** menu choose **Upload to ASL**.

To upload script details on a script basis:

- If you want to upload scripts to ASL on an individual basis, tick the **Upload to ASL** checkbox in the **Stock Information** panel, for the scripts that you want to upload.

By default, this option is automatically ticked.



The image shows a screenshot of a software interface titled "Stock Information". It contains four checkboxes with the following labels: "Exclude from stock control (X)", "Upload to ASL", "Retain at pharmacy (ASL)", and "Send to MPS". The "Upload to ASL" checkbox is checked, while the others are unchecked.

Uploading script details to ASL is important when generating the repeat authorisation of a script, for more information see [Generate](#) .

NOTE

If the **Stock Information** panel is not visible, it can be enabled in the **Appearance** tab of **Pharmacy Settings**.

If you are dispensing a repeat eScript, that has been set as do not upload, you will not be able to upload the dispensed script details to ASL.

Registering

The registration workflow for ASL is available within Corum Clear Dispense via the new **ASL** button that is located on the **Patient Summary** panel.

The ASL button will display various statuses and change colours according to the Patient's eligibility. For more information about the statuses see Active Script List Indicators and Buttons.

Patient registration for ASL is also available through the **Patient Details** panel and Script Queue.

Registering a patient

To register a patient with ASL:

- 1 Select the **ASL** button from the **Patient Details** or **Patient Summary** panels.
The **ASL Patient Registration** screen is displayed. The screen is automatically filled with the patient's details that are saved in your system. These fields cannot be edited.
Patient information can only be changed from the main **Patient Details** panel.
- 2 If the patient has no carers or agents, tick the **Primary Contact** checkbox. This ensures that the patient directly receives all ASL related communication.
Ticking the box enables the **Send Consent Message To** drop-down list.
- 3 Select the contact method that the patient prefers to receive their ASL consent message to. You can choose to send the consent message via mobile or email.
- 4 Select **Register** to complete the patient's ASL registration.
The patient will be notified of your pharmacy's ASL request by their preferred communication method.

ASL Patient Registration

Given Names	Surname	One name only
Nataasha	King	

Residential Address
188 Yoga Jnc
GOOMERI QLD 4601

Mobile Phone #

Email

Sex: Female
Date of Birth: 3/04/1960

Medicare #: 4951579681
Medicare Expiry: 3/04/2044

IHI: 8003608166967489

Repat #:
Repat Expiry:

Primary Contact

Send Consent Message To

Role	Given Names	Surname	Organisation	Primary Contact
------	-------------	---------	--------------	-----------------

Add Edit Delete

Register Close

NOTE An individual can only have one primary contact. The primary contact can be the patient, an agent, or carer.

Registering an Agent or Carer

If the patient has a carer or agent who has authority to provide ASL consent, you can register them instead. To register an agent or carer for ASL authorisation:

- 1 Select the **ASL** button from the **Patient Details** or **Patient Summary** panels.
The **ASL Patient Registration** screen is displayed. The screen is automatically filled with the patient's details that are saved in your system. These fields cannot be edited.
- 2 Select **Add**, below the **Agents and Carers** table.
When you choose this option, additional fields are displayed below the table, to enter agent or carer information. The **Role** field is highlighted by default.

- 3 Use the **Role** drop-down to specify the relationship between the patient and the individual.
- 4 If you selected the **Agent** option, enter the **Given Names**, **Surname** and **Address** details of the agent.
- 5 If you selected the **Carer** option, additional fields will be displayed. Specify the following information for a carer:
 - **Organisation and Organisation Name** – If the patient's carer is an organisation, tick the checkbox and enter the name of the organisation.
 - **Mobile Phone #** - Enter the carer's mobile phone number. If the carer is the patient's primary contact, and the preferred contact method is mobile, the ASL consent message is sent to this number.
 - **Email** – Enter the carer's email address here. If the carer is the patient's primary contact, and the preferred contact method is email, the ASL consent message is sent to this email address.

- **Primary Contact** – Tick this checkbox if the carer is the primary contact for the patient.
- **Send Consent Message To** – Choose the method by which the carer wants to receive the ASL consent message.

- 6 Select **Save** to save the agent or carer details. The **Agents and Carers** table is updated with the information that you entered.
- 7 Choose **Register** to register the patient with the ASL service and trigger the ASL consent process and the ASL button will change colour to amber.

Patient Consent

Once the ASL consent process is triggered, the patient will receive either an SMS text message or email depending on their preferred method of communication. A patient has the following options regarding ASL consent:

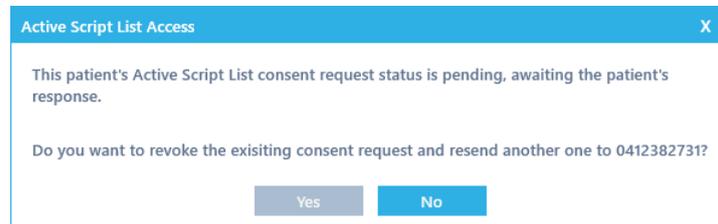
- **Deny** – If the patient chooses this option, you will be denied access to the patient's Active Script List. You will not be able to view and download the patient's scripts for dispensing.
- **Only for 24 hours** – You will be provided access to the patient's Active Script List for only 24 hours.
- **Given** – If the patient chooses this option, you will have access to the patient's Active Script List without any time limitation.

Requesting Pharmacy Access

In some instances, the colour of the ASL button may will change to amber. This may be due to your pharmacy not having current consent to access the patient's ASL.

To request for access:

- 1 Select the **ASL** button. This displays the **Active Script List Access** pop-up.



- 2 If you want to revoke the previous request for access and send the patient another request for ASL consent, select **Yes**.

The primary contact of the patient will be sent a new consent request.

Corum Clear Dispense displays the following status updates on the bottom right of the screen, when checking for ASL access and when ASL consent is pending.



Dispensing an ASL Script

Dispensing an ASL script requires you to first download the script from ERx. ASL scripts can only be downloaded if the patient is registered with the service, has tokens available in their ASL and the pharmacy has consent to access the patient's ASL.

To Dispense and ASL Script:

- 1 From the **Dispense** screen do one of the following:
 - Choose the **Patient** and select the **ASL** button from the **Patient Summary**.
 - Download the token from eRx by entering the script number or scanning the token in the **Patient** field.
 - Select the + icon on the **Script Queue**, choose a patient and select **Choose scripts from patient's Active Script List**.

The patient's **Active Script List** is displayed.

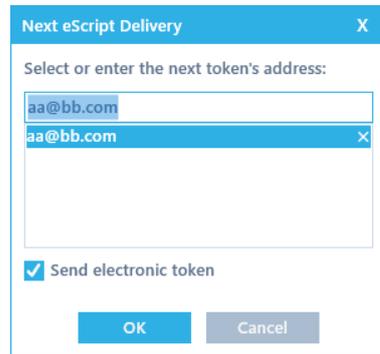
Prescribed	Name	Generic Name	Strength	Form	Qty	Repeats	Supply	Prescriber	Token
<input type="checkbox"/>	6/10/2022 Colestyramine 4g Powder for Oral Suspension 4g [30] x 2	Colestyramine	4 g	Powder	100	1	4	Phillip Davis	1V13G0WXTW1NJCOWB2
<input type="checkbox"/>	6/10/2022 Enalapril maleate 10mg Oral Tablet 10mg [30]	Enalapril maleate	10 mg	Tablets	30	5	0	Phillip Davis	Not Available
<input type="checkbox"/>	6/10/2022 Lisinopril 10mg Oral Tablet 10mg [30]	Lisinopril	10 mg	Tablets	30	5	0	Phillip Davis	MPK000902025977
<input type="checkbox"/>	6/10/2022 Salbutamol 100mcg per dose Metered Dose Inhaler 100mcg/dose 200 dose [1] x 2	Salbutamol	100 mcg	Autohaler	5	1	1	Phillip Davis	1V13GXNMD4080TDP3
<input type="checkbox"/>	6/10/2022 Trimethoprim 300mg Oral Tablet 300mg (blister) [7] x 2	Trimethoprim	300 mg	Tablets	14	2	1	Phillip Davis	07907E000126950
<input type="checkbox"/>	14/10/2022 Perindopril arginine 5mg - Indapamide hemihydrate 1.25mg Coated Tablet (5 mg/1.25 mg) [30]	Perindopril arginine; Indapamide hemihydrate	5 mg/1.25 mg	Tablets	30	5	0	Phillip Davis	Not Available
<input type="checkbox"/>	19/10/2022 Seroquel XR	Quetiapine fumarate	200mg	Tablet, modified release	60	5	1	GERTRUDE ANGEL-LORD	1V13G9268489VQ8QA
<input type="checkbox"/>	19/10/2022 Seroquel XR	Quetiapine fumarate	200mg	Tablet, modified release	60	5	3	GERTRUDE ANGEL-LORD	1V13GND346N7CNJ1
<input checked="" type="checkbox"/>	25/10/2022 Seroquel XR	Quetiapine fumarate	200mg	Tablet, modified release	60	5	1	GERTRUDE ANGEL-LORD	1V13G8Q31XXW49RGS

NOTE The presentation of the patient's active script list may vary according to the prescribing system used by the prescriber.

- 2 Choose the script(s) that you want to dispense, by ticking the checkboxes.
You can choose a single or multiple scripts to download and dispense. When you choose multiple scripts, the system automatically begins dispensing the first script and adds the rest to the **Script Queue**.
- 3 Select **OK** to start dispensing or to add the selected scripts to the queue.
If you were in the process of dispensing a previous script, the new scripts will be added to the **Script Queue**.
- 4 Select the script from the script queue right click and select **Dispense**. The downloaded eScript is shown on the left of the **Dispense** workspace.
The dispensing details are automatically populated according to the downloaded eScript.

- 5 To complete dispensing, select **Dispense**.

If the script has repeats, you will be prompted to select if the token for the repeat should be sent to the patient.



- 6 To send an electric token, choose the patient's email address, tick the **Send electronic token** checkbox and select **OK**.
- 7 To cancel dispensing the script, select **Cancel**.

NOTE If a token has been flagged by the prescriber with **Retain at Pharmacy**, this means that the token will not be delivered to the patient and by default will not be uploaded to their ASL.

Filtering Active Script List Scripts

The Active Script List panel can be filtered according to a specific date range to enable choosing the correct script to dispense easier. You can also search for specific scripts by entering the drug name.

Active Script List

ISABELLE HUMPHREY
3 JAY ST, BISHOPSBOURNE, TAS 7301

6950-54023-0 [Edit Patient Profile](#)

From: 2/10/2022 To: 2/11/2022 Search:

Prescribed	Name	Generic Name	Strength	Form	Qty	Repeats	Supply	Prescriber	Token
<input type="checkbox"/>	6/10/2022 Colestyramine 4g Powder for Oral Suspension 4g [50] x 2	Colestyramine	4 g	Powder	100	11	4	Phillip Davis	1YV13GWXTW1NJCQWB2
<input type="checkbox"/>	6/10/2022 Enalapril maleate 10mg Oral Tablet 10mg [30]	Enalapril maleate	10 mg	Tablets	30	5	0	Phillip Davis	Not Available
<input type="checkbox"/>	6/10/2022 Lisinopril 10mg Oral Tablet 10mg [30]	Lisinopril	10 mg	Tablets	30	5	0	Phillip Davis	MPK00009002025977
<input type="checkbox"/>	6/10/2022 Salbutamol 100mcg per dose Metered Dose Inhaler 100mcg/dose 200 dose [1] x 2	Salbutamol	100 mcg	Autohaler		5	1	Phillip Davis	1YV13GXNMD4080TDP3
<input type="checkbox"/>	6/10/2022 Trimethoprim 300mg Oral Tablet 300mg (blister) [7] x 2	Trimethoprim	300 mg	Tablets	14	2	1	Phillip Davis	07907E000120950
<input type="checkbox"/>	14/10/2022 Perindopril arginine 5mg - Indapamide hemihydrate 1.25mg Coated Tablet (5 mg/1.25 mg) [30]	Perindopril arginine; Indapamide hemihydrate	5 mg/1.25 mg	Tablets	30	5	0	Phillip Davis	Not Available
<input type="checkbox"/>	19/10/2022 Seroquel XR	Quetiapine fumarate	200mg	Tablet, modified release	60	5	1	GERTRUDE ANGEL-LORD	1YV13G9268489VQ8QA
<input type="checkbox"/>	19/10/2022 Seroquel XR	Quetiapine fumarate	200mg	Tablet, modified release	60	5	3	GERTRUDE ANGEL-LORD	1YV13GNDF346N7CNJ1
<input checked="" type="checkbox"/>	25/10/2022 Seroquel XR	Quetiapine fumarate	200mg	Tablet, modified release	60	5	1	GERTRUDE ANGEL-LORD	1YV13G8Q31XXW49RG8

[OK](#) [Cancel](#)

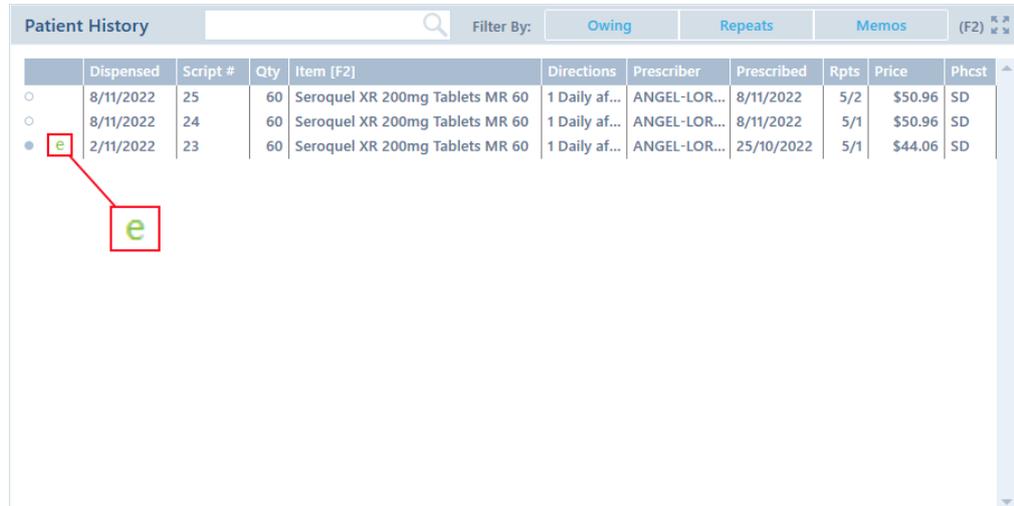
To filter the patient's scripts:

- To limit the number of scripts that are displayed, enter the date period that you want using the **From** and **To**.
- To search for scripts with specific drugs, enter the name of the drug in the **Search** field.

Generate an Electronic Repeat Token

Corum Clear Dispense will not generate an electronic repeat token or evidence of prescription until the dispensed script has been submitted to eRx.

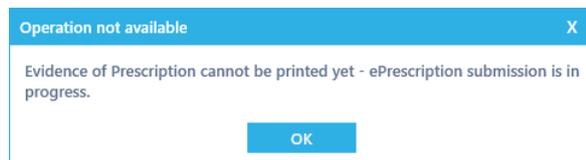
When an eScript has been dispensed and all activities have been completed including, eRx receiving the dispensing record, the e symbol next to the script in **Patient History** will change to green.



	Dispensed	Script #	Qty	Item [F2]	Directions	Prescriber	Prescribed	Rpts	Price	Phcst
<input type="radio"/>	8/11/2022	25	60	Seroquel XR 200mg Tablets MR 60	1 Daily af...	ANGEL-LOR...	8/11/2022	5/2	\$50.96	SD
<input type="radio"/>	8/11/2022	24	60	Seroquel XR 200mg Tablets MR 60	1 Daily af...	ANGEL-LOR...	8/11/2022	5/1	\$50.96	SD
<input checked="" type="radio"/> e	2/11/2022	23	60	Seroquel XR 200mg Tablets MR 60	1 Daily af...	ANGEL-LOR...	25/10/2022	5/1	\$44.06	SD

Only when you receive confirmation from eRx regarding the upload, will you be able to generate a repeat token or barcode of the script to print or email.

If the dispensing record has not been submitted to eRx the **Operation not available** pop-up is displayed.



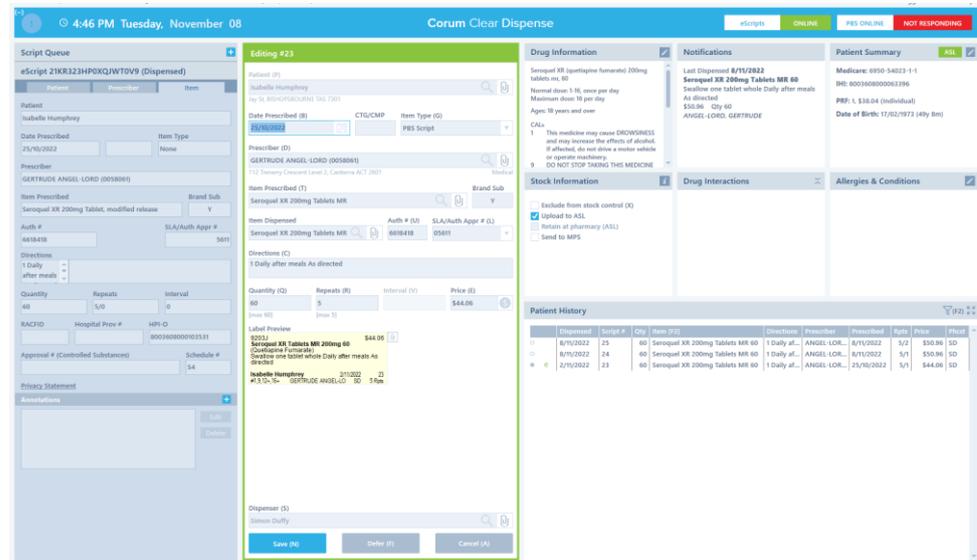
Dispense Screen

Corum Clear Dispense 9.0 includes enhancements to the Dispense Screen to improve usability and speed.

- The **Dispense** workspace is highlighted in green when a script is being edited. It will display the type of edit that you are completing followed by the script number.

For example:

- A normal edit of the script will display the text **Editing** followed by the script number.
- Specialised edits such as marking off an owing script or changing a patient will show the text **Mark Off Owing** and **Change Patient**.



- If a patient has an IHI number, it is shown in the **Patient Summary** panel in **Dispense**.



- The **Dispense** button has the new option to carry out a dispense or edit a script without automatically printing a label.

Choose the down arrow on the **Dispense** button to select the **Without Label Printing** option and complete dispensing or editing the script.

You can use the following keyboard shortcuts for this function:

- Composite – **Ctrl+Alt+N**
- Fred – **Ctrl+End**
- Z – **Ctrl+F10**

NOTE If you are not sure which keyboard shortcut setting you are using, go to **Pharmacy Settings → Defaults** tab. The **Keyboard Shortcuts** field will show the setting that is being used in your system.

Dispense

Patient
 🔍 📄
Jay St, BISHOPSBOURNE TAS 7301

Date Prescribed CTG/CMP Item Type

Prescriber
 🔍 📄
40 Ocean Street, SYDNEY NSW 2000 Medical

Item Prescribed 🔍 📄 **Brand Sub**

Item Dispensed 🔍 📄 **Auth #** **SLA/Auth Appr #**

Directions

Quantity	Repeats	Interval	Price
<input type="text" value="20"/>	<input type="text" value="0"/>	<input type="text" value=""/>	<input type="text" value="\$9.00"/> \$

Label Preview \$9.00 📄

Amoxicillin Capsules 250mg 20
 (Amoxicillin AN)
 Take one capsule three times a day

Isabelle Humphrey 2/11/2022
Dr John Lawn SD Nil Rpts

Dispenser
 🔍 📄

Dispense ▼
Without Label Printing

Defer

Cancel

- The **Notifications** panel has been updated to include the following:
 - If the last dispensed medication was a generic drug, brand name of the dispensed medication is shown.
 - The date and medication name are shown in bold text, and the prescriber's name is displayed in italics to improve readability.

Patient History

- The filter options have been relocated to the **Patient History** header. The header displays the labels **Owing**, **Repeats**, and **Memos** that act as filter buttons.

A search box has also been added to the header to search for specific scripts. The search looks for exact matches of medication in the item description.

Selecting them filters the record list to only show scripts that match the selected filter.

Patient History										
Filter By: Owing Repeats Memos (F2)										
	Dispensed	Script #	Qty	Item [F2]	Directions	Prescriber	Prescribed	Rpts	Price	Phcst
o	28/09/2022	16	12	Ibuprofen 200mg Tablets 12	t2t d	Lawn, John	26/09/2022	0/1	\$13.05	Coru...
oi	21/09/2022	15	56	Alogliptin/Metformin HCl 12.5mg...		Lawn, John	21/09/2022	5/3	\$58.93	Coru...
o	21/09/2022	14	56	Alogliptin/Metformin HCl 12.5mg...		Lawn, John	21/09/2022	5/1	\$58.93	Coru...
oi	21/09/2022	13	56	Alogliptin/Metformin HCl 12.5mg...		Lawn, John	21/09/2022	5/1	\$58.93	Coru...
o	3/08/2022	6	1	Aclovate	Apply 2x d	Lawn, John	3/08/2022	0/1	\$17.29	Coru...
o	21/07/2022	5	25	Erythromycin Eth 400mg Tablets 25	1 2 times...	Test, Medical	21/07/2022	0/1	\$15.12	DF1
o	13/07/2022	4	24	Codeine/Paracetamol 8mg-500m...	1 2 x d	Test, Medical	13/07/2022	0/1	\$18.28	Coru...
o	13/07/2022	3	100	Bisolvon 8mg Tablets 100	1 a day	Test, Medical	13/07/2022	0/1	\$44.90	Coru...

- The **Script Organiser** and **Patient History** panel have been updated to indicate scripts that have been dispensed as immediate supply scripts with an **i** icon.
- On the **Patient History** panel, the **e** indicator next to electronic scripts displays the correct colour when eScript download has failed.
- In **Patient History** you can choose to view the **Item Dispensed** instead of the **Item Prescribed**.

To enable this behaviour, go to **Pharmacy Settings**, then on the **Behaviour** tab, tick **Show item dispensed in patient history**.

NOTE The **Patient History** filter buttons, are also available in the **Script Organiser**.

ePrescribing/Dispensing Workflow Changes

Corum Clear Dispense 9.0 has the following workflow changes:

- You can now defer and submit ETP scripts to eRx with a deferred status.
If the script has a repeat, it is submitted to eRx with an active status and supply number as 0.

The deferred script is indicated as a greyed out record with 0 repeats in **Patient History**.

Patient History										
Filter By: Owing Repeats Memos (F2)										
	Dispensed	Script #	Qty	Item [F2]	Directions	Prescriber	Prescribed	Rpts	Price	Picst
e--	10/11/2022	52	50	Coumadin Lt Tan 1mg Tablets 50	Not interc...	BLANCHAR...	11/10/2022	2/0	\$22.60	NS
i	4/11/2022	47	30	Tenormin 50mg-Tablets 30	1 d	Crawford, D...	4/11/2022	5/4	\$20.04	NS
o	4/11/2022	46	30	Tenormin 50mg Tablets 30	1 d	Crawford, D...	4/11/2022	5/3	\$33.99	NS
i	4/11/2022	45	30	Tenormin 50mg Tablets 30	1 d	Crawford, D...	4/11/2022	5/2	\$20.04	NS
o	4/11/2022	44	30	Tenormin 50mg Tablets 30	1 d	Crawford, D...	4/11/2022	5/1	\$20.04	NS

- When reissuing an electronic token, the **Next eScript Delivery** pop-up has the **Print token** checkbox option to only print a token instead of sending an electronic token.

Next eScript Delivery - 23

Select or enter the next token's address:

- aa@bb.com
- aa@bb.com X

Send electronic token
 Print token

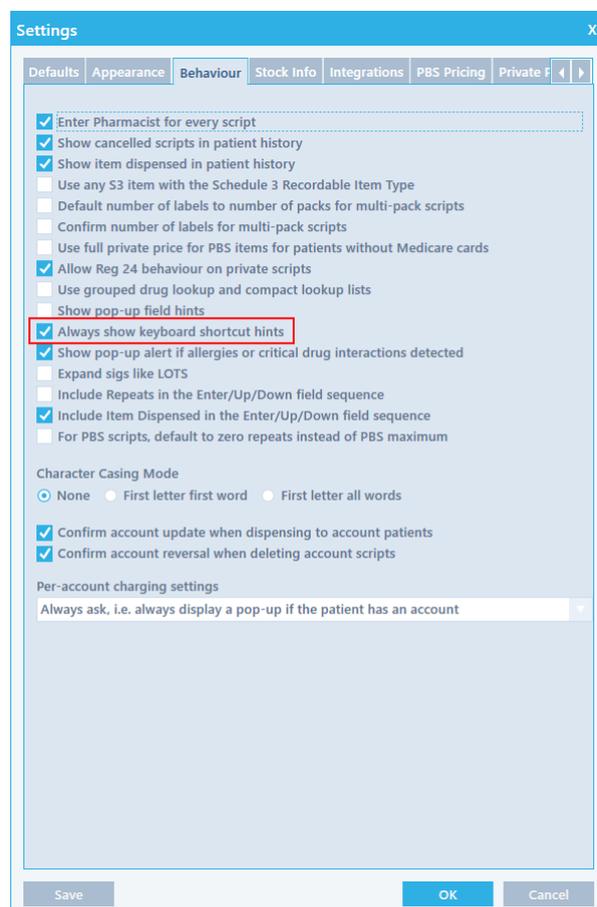
OK Cancel

- Invalid or unused addresses or phone numbers in the **Next eScript Delivery** pop-up can be deleted by selecting X adjacent to the unwanted address or phone number.
- You can see long prescriber directions without requiring hovering your mouse over truncated text.
- The issue related to a patient's new address not being saved when reissuing electronic tokens has been fixed.

- We have added the option of always displaying keyboard shortcuts within parentheses in the Dispense and Dispensed panels in Corum Clear Dispense.

To enable this option:

- Go to **Pharmacy Settings**, then on the **Behaviour** tab, tick **Always show keyboard shortcut hints**.
- Choose OK to apply the change.



Updates to the eScript Panel

- A new data element has been added to prescriptions from prescription software. If an electronic prescription contains the new data element, the prescriber approved medication is shown in the prescription.
If the field is not populated, the description is based on other refinements such as, the active ingredient and preferred brand.
- The eScript virtual and normal forms now display the **Prescribing Reason** field.

Printing

Corum Clear Dispense 9.0 has added printing enhancements related to issuing new Safety Net Numbers, docket printing and overall printing performance.

Safety Net Address Label Printing

When a patient's Safety Net number is reached, you can now choose to print address labels for the patient and their family members, when issuing new safety net numbers.

In the **Issue Safety Net Number** pop-up tick the checkboxes to print address labels for the patient and their family.



Automatic Safety Net Address Label Printing

You can choose to enable or disable the automatic printing of address labels for a patient and their family members, when issuing new safety net numbers.

To enable/disable automatic printing of address labels:

- 1 From the main menu, choose **Pharmacy** → **Pharmacy Settings**.
- 2 Select the **Printing** tab.
- 3 To enable/disable automatic printing of address labels for the patient, tick/untick the **Address label for current patient** checkbox.

- 4 To enable/disable automatic printing of address labels for family members, tick/untick the **Address labels for other family members** checkbox.

The screenshot shows the 'Settings' window with the 'Printing' tab selected. The window title is 'Settings' and it has a close button 'X'. The tabs are 'Docket Info', 'Integrations', 'PBS Pricing', 'Private Pricing', 'Printing', 'eScripts', and 'Passwords'. The 'Printing' tab is active. The main content area is titled 'Print the following automatically at the end of each new script:'. There are two columns of checkboxes. The first column includes: Label, Prf Receipt, PBS Receipt (S.87a), Receipt, Invoice, Totals Label, Quick Label, and Quick Note. The second column includes: Repeat Form, CMI, Reminder, Multi-Item Receipt, Multi-Item Invoice, Copy of Script, Address Label, and Saved Note/Label. Below these is a search bar. There is a checkbox for 'Also print them automatically after editing'. The 'Default Multi-Item Printing Mode' is set to 'by batch' (selected) and 'by day'. Below that is a section titled 'Print the following automatically when issuing a new Safety Net card:'. Two checkboxes are checked: 'Address label for current patient' and 'Address labels for other family members'. The latter is highlighted with a red box. Below this is a section for 'Script Queue docket:' with two checked checkboxes: 'Print Customer Copy' and 'Print Pharmacy Copy'. The 'Script Barcode Format' section shows a text input field with '25rrrrrrrrrc' and a legend: 'r = script # character', 'b = script batch character', 'a = approval # character', 'c = check digit', and 'anything else is used as is'. At the bottom is a 'Data Export Location' field with a browse button '...'. At the very bottom are 'Save', 'OK', and 'Cancel' buttons.

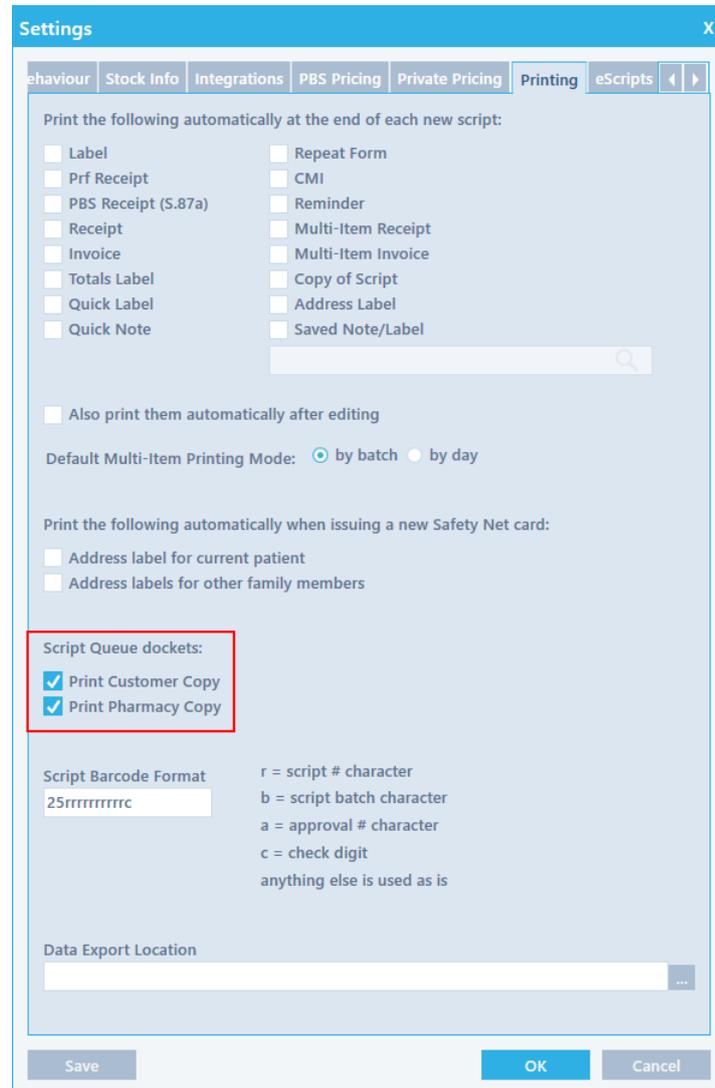
Docket Printing

You can now control how *Script Queue* dockets are printed. You can choose to only **Print Customer Copy**, **Print Pharmacy Copy**, or print both dockets.

To set the docket printing option:

- 1 From the menu bar select **Pharmacy** → **Pharmacy Settings**.
- 2 Open the **Printing** tab.
- 3 To print a customer copy, tick the **Print Customer Copy** checkbox.
- 4 To print a pharmacy copy, tick the **Print Pharmacy Copy** checkbox.
By default, both checkboxes are selected.

- 5 To disable printing of docket, untick the checkboxes of the docket that you do not want to print.
- 6 Choose **OK** to apply the change.



Bug Fixes

Corum Clear Dispense 9.0 also contains the following printing bug fixes:

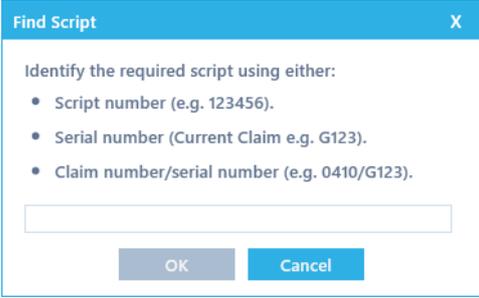
- We have fixed the problem related to the system not responding when an item without a specified notes printer is added to the queue.
- The issue of an exception being raised when adding an item to the queue has been addressed.
- An issue related to the system freezing and closing when a printer is unavailable has been resolved.

Script Search

You can search for scripts using a script number, serial number or claim number. To search for a script:

- 1 From the main menu, choose **Script** → **Find**.

The **Find Script** pop-up is displayed.



The screenshot shows a dialog box titled "Find Script" with a close button (X) in the top right corner. The main text reads "Identify the required script using either:". Below this, there is a bulleted list with three options: "Script number (e.g. 123456).", "Serial number (Current Claim e.g. G123).", and "Claim number/serial number (e.g. 0410/G123).". A text input field is positioned below the list. At the bottom of the dialog, there are two buttons: "OK" and "Cancel".

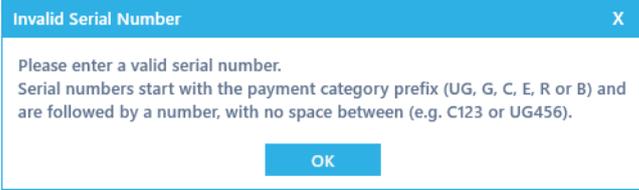
- 2 Enter the script number, serial number or claim number related to the script that you are searching for.

- 3 Choose **OK** to search for the script.

If you entered a valid number, you will be redirected to the **Dispense** screen. The patient details will be automatically filled in, corresponding to the patient's name of the script that you searched for.

The script that you searched for will also be highlighted in the **Patient History** section.

If you have entered an invalid number, the following error message will be displayed.



The screenshot shows an error dialog box titled "Invalid Serial Number" with a close button (X) in the top right corner. The main text reads "Please enter a valid serial number." followed by "Serial numbers start with the payment category prefix (UG, G, C, E, R or B) and are followed by a number, with no space between (e.g. C123 or UG456).". At the bottom center of the dialog, there is a single "OK" button.

Reports

Corum Clear Dispense 9.0 has added the **Top Drugs** report. This lists all the top drugs that you have dispensed. You can generate the report for a specific time and group the report based on manufacturer, then by the number of scripts, value, profit, or group the drugs alphabetically.

Top Drugs Report

To view or print a top drugs report:

- 1** From the main menu, choose **Reports** → **Drug**.
You can also use **All Reports**.
The **Drug Reports** screen is displayed.
- 2** In the list of drug reports, choose **Top Drugs**.
- 3** Set the report criteria:
 - a** Under **Script Dates**, use **From** and **To** to set the date range to report on.
The date range defaults to the last complete month.
 - b** Under **Manufactures**, select + to display the **Add Manufacturer** pop-up.
Search and select for the manufacturer that you want to generate the report for.
Choose **OK** if you want to generate the report for a selected manufacturer or choose **Add All** to generate the report for all the displayed manufacturers.
 - c** Under **Based On**, select how you would like the top drugs to be ranked. You can choose from **Number of Scripts**, **Dollar Value**, **Gross Profit**, and **Alphabetically**.
The default is **Alphabetically**.
 - d** In **Number to Show**, specify the number of drugs to list.
The default is **25**.
- 4** Choose **Preview** or **Print**.

The screenshot displays the 'Drug Reports' interface. At the top, there is a search bar labeled 'Top Drugs' with a magnifying glass icon, a dropdown arrow, and a star icon. Below this is a 'Criteria' section. Under 'Script Dates', there are 'From' and 'To' date pickers, both set to '2/11/2022'. The 'Manufacturers' section has a plus sign icon. The 'Based On' section contains four radio button options: 'Number of Scripts', 'Dollar Value', 'Gross Profit', and 'Alphabetically', with 'Alphabetically' selected. A 'Number to show:' input field is present. At the bottom, there are four buttons: 'Reset', 'Preview', 'Export', and 'Print'.

Other Changes and Bug Fixes

- The **Trading Totals** report has been updated to display the **Under Copayment** category instead of the **Safety Net** category.
- We have addressed the issues related to the **Favourite Reports** panel not displaying and reports not being starred when selecting the star icon.
- The issue of an error message being displayed when generating the **Top Drugs** report has been resolved.

Other Changes

Corum Clear Dispense 9.0 also supports the following changes and enhancements.

Patient Lookups

Patient lookup has been updated to include the following:

- Corum Clear Dispense now supports patient searching by using a combination of patient surname and street name.

All partial matches for the search criteria that you typed in are displayed.

- Search and display family members by typing the letters **a** or **f** in the **Patient** field. The letters are not case sensitive.

A patient must be selected to use this option. Once a patient is loaded if you press **a** and enter the surname all members of the family are displayed according to the PRF details saved in the system.

If you press **f** all members of the family that have the same address are displayed.

- Search for a patient using their phone number by typing **+** followed by the starting digits of the patient's phone number, or by entering 8 or more digits of the phone number.

Phone number searching is carried out for all the phone numbers saved for a patient.

NOTE Corum Clear Dispense previously supported patient searching using a combination of the patient surname and street number.

Quick Actions

You can now edit, view, and reprint scripts using keyboard actions to simplify dispensing workflow.

- To edit a script, in the **Patient** field type one of the following:
 - **E+Script Number** (e.g., E123456)
 - **E+Serial Number** (e.g., EC1234, or EUG456)
 - **E+Claim Period Number/Serial Number** (e.g., E0414/C123 or E2203/B1)

This opens the **Dispense** screen with the script open for editing.

Continue editing the script as normal, and once complete select **Save**.

- To reprint a script, in the **Patient** field type one of the following:
 - **P+Script Number** (e.g., P123456)
 - **P+Serial Number** (e.g., PC1234, or PUG406)
 - **P+Claim Period Number/Serial Number** (e.g., P0404/C123 or P2003/B1)

This opens the **Dispensed** screen displaying the **Print** options.

- To view a script, in the *Patient* field type in
 - **V+Script Number** (e.g., V123456)
 - **V+Serial Number** (e.g., VC1234, or VUG456)
 - **V+Claim Period Number/Serial Number** (e.g., V0414/C123 or V2203/B1)

To commence the keyboard actions, press **Enter** after typing in the command and script number.

NOTE The keyboard actions are not case sensitive.

Pharmacy Settings

The following options have been added to Pharmacy Settings:

- The new button **Apply to all** in the **Appearance** tab of *Pharmacy Settings* can be used to apply changes to appearance settings across all workstations of your pharmacy.

Performance/Stability

- The issue related to CCD not starting due to a conflict with the One App utility has been resolved. The problem has been identified to be a result of the One App utility's non-conformance to current industry standards.
Future Corum Clear Dispense installations will be done on the new default service port.

General Bug Fixes

- We have addressed the issue related to adding expired ePrescriptions to the Script Queue.
When you try to attempt to add expired scripts to the Script Queue, a pop-up will be displayed informing you that the script has expired.
- The issue related to long comments not displaying completely in the Script Queue has been fixed.
- When multiple screens are displayed in Corum Clear Dispense the last displayed screen is enabled and active. All other screens are greyed out to indicate which screen requires attention first.